Select one of the options below:

☐ Declined
☐ 2 Year Parts & Labor Extended Warranty

COMPONENTS

This Extended Warranty extends the warranty period for components (other than the igniter and flame detector) under the standard limited warranty for Innovation Gas-Fired Heaters, from eighteen (18) months to two (2) years. This Extended Warranty also covers labor costs for covered warranty claims.

All components, with the exception of the igniter and flame detector, are conditionally guaranteed against failure from mechanical defects and workmanship for a period of two (2) years from date of shipment.

The standard limited warranty for the igniter and flame detector is not affected by this Extended Warranty and such components are conditionally warranted only against defects in material and workmanship for ninety (90) days from shipment.

In the event of a covered defect during the warranty period, AERCO will, at its option, repair or exchange the defective component for the same or equivalent model. AERCO will cover all labor costs for covered warranty claims.

The above limited warranty is in lieu of and not in addition to any other express or implied warranties in any documents, or under any law. No salesman or other representative of AERCO has any authority to expand warranties beyond the face of the above warranty and purchaser shall not rely on any oral statement except as stated in the above warranty. THE WARRANTY SET FORTH HEREIN IS GIVEN EXPRESSLY AND IS THE ONLY WARRANTY GIVEN BY AERCO. AERCO MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED. AERCO HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

The remedy described in the above limited warranty shall constitute the sole and exclusive remedy for breach of warranty, and AERCO shall not be responsible for any incidental, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if this product does not work properly, other costs resulting from, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, chemical, or any other circumstances over which AERCO has no control. This warranty shall be invalidated by any abuse, misuse, misapplication, improper installation or improper maintenance or alteration of the product.

Any claim relating to the product must be filed with AERCO not later than fourteen (14) days after the event giving rise to such claim. Any claims relating to this product shall be limited to the sale price of the product at the time of sale. The sale of the product is specifically conditioned upon acceptance of these terms.
CONDITIONS OF WARRANTY

Should an AERCO Innovation water heater component fail for any of the above reasons within the applicable warranty period from the date of original shipment(s), AERCO shall at its option repair or exchange the defective item as outlined above. AERCO shall have the option of having the item returned, FOB its factory, or to make field replacements at the point of installation. In no event shall AERCO be held liable for freight or handling charges.

Normal required maintenance and any subsequent repair from maintenance shall not be covered. The installation and equipment must be accessible for service, as specified in the Innovation O&M manual and must comply with all applicable federal, state and local regulations.

AERCO shall accept no responsibility for products that have been improperly installed, operated, or maintained – as defined in the Maintenance section of the Innovation O&M manual – or if the buyer has permitted any unauthorized modification, adjustment, and/or repairs to the item. The use of replacement parts not manufactured or sold by AERCO will void any warranty, express or limited.

AERCO shall accept no responsibility for products that have been damaged due to contaminated combustion air containing but not limited to sheetrock particles, plaster board particles, dirt, dust, lint, and corrosive chemicals such as chlorine gas, halogenated hydrocarbons and refrigerants.

In order to process a warranty claim a formal purchase order number is required prior to shipment of any warranty item. In addition, the returned item must include a Returned Goods Authorization (RGA) label, attached to the shipping carton, which identifies the item's return address, register number and factory authorized RGA number.

Warranty coverage for all components and equipment mentioned in the above warranty are not valid unless the water heater is started up by a factory certified ATT OR AMT (AERCO Trained Technician or AERCO Master Technician) and an AERCO start-up sheet is completed and provided. This purchased extended warranty applies only to units sold to customers in the United States.