

SEQUOIA ELECTRODE BOILERS LIMITED WARRANTY

The following warranty applies to all Sequoia electrode boilers sold by AERCO International, Inc. ("AERCO").

PRESSURE VESSEL WARRANTY: TWO YEARS FROM SHIPMENT

The Sequoia pressure vessel shall carry a limited warranty for two years from the date of shipment against Thermal Stress Failure and Thermal Shock, and defects in material or workmanship provided the boiler is installed, controlled, operated, and maintained in accordance with the Operation and Maintenance Manual. Thermal Stress Failure is defined as a pressure vessel failure determined by AERCO to be caused by stresses in the material induced under normal thermal loads and cycles when operated in accordance with the Operation and Maintenance Manual. Thermal Shock is defined as a pressure vessel failure determined, by AERCO, to be caused by uneven expansion of the materials of construction during a single, rapidly applied thermal load. This warranty does not cover damage due to corrosion, scaling, and/or improper installation, operation, and maintenance.

The pressure vessel shall not be warranted from failure due to scaling, liming, corrosion, or erosion due to water or Installation conditions.

CONTROL PANEL: 18 MONTHS FROM SHIPMENT

AERCO supplied control panels are conditionally warranted to be free from defects in material and workmanship for (18) months from shipment.

OTHER COMPONENTS: 18 MONTHS FROM SHIPMENT

All other components are conditionally warranted to be free from defects in material and workmanship for 18 (18) months from shipment.

CONDITIONS OF WARRANTY:

Under no circumstances will AERCO pay for, or be responsible for, overtime pay (nights, weekends, or holidays) for the owner's convenience or desires. Labor cost covered by this warranty is limited to installations with normal access to the equipment. All additional costs resulting from uncommonly restrictive ingress or egress requiring intricate rigging and/or unusual building or machinery alterations will be the owner's responsibility.

Should an AERCO electrode boiler fail for any of the above reasons within the specified time period(s) from the date of original shipment, AERCO shall at its option modify, repair or exchange the defective item. AERCO shall have the option of having the item returned, FOB its factory, or to make field replacements at the point of installation. AERCO shall be entitled to inspect the product prior to repair or replacement. **In no event shall AERCO be held liable for replacement labor charges (except as provided under the 18-Month Limited-Service Policy below)** or for freight or handling charges.

AERCO shall accept no responsibility if such item has been improperly installed, operated, or maintained, as defined in the applicable AERCO O&M manual, or if the buyer has permitted any unauthorized modification, adjustment, and/or repairs to the item. The use of replacement parts not manufactured or sold by AERCO will void any warranty, express or limited.

AERCO shall accept no responsibility if such item has been damaged due to contaminated combustion air containing but not limited to sheetrock particles, plaster board particles, dirt, dust, lint, and corrosive chemicals such as chlorine gas, halogenated hydrocarbons, and Freon.

In order to process a warranty claim a formal purchase order number is required prior to shipment of any warranty item. In addition, the returned item must include a Returned Goods Authorization (RGA) label, attached to the



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shipping carton, which identifies the item's return address, register number and factory authorized RGA number.

Warranty coverage for all components and equipment mentioned this warranty are not valid unless the boiler is started up by a factory trained ATT (AERCO Trained Technician) and an AERCO start- up sheet is completed.

This warranty coverage is only applicable within the United States, Canada and Mexico. No warranty is provided for other geographical areas.

THE WARRANTY SET FORTH HEREIN IS GIVEN EXPRESSLY AND IS THE ONLY WARRANTY GIVEN BY AERCO WITH RESPECT TO THE PRODUCT. AERCO MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED. AERCO HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. AERCO disclaims all responsibility for any special, incidental or consequential damages. Any claim relating to the product must be filed with AERCO not later than 14 days after the event-giving rise to such claim. Any claims relating to this product shall be limited to the sale price of the product at the time of sale. The sale of the product is specifically conditioned upon acceptance of these terms.

18-MONTH LIMITED-SERVICE POLICY

Applicable to United States and Canadian installations only

For 18 months from the start of this service policy, AERCO will, if a component part fails due to a defect in material or workmanship, replace or repair the defective component and return the product to operating condition.

Conditions and Exceptions (all installations):

1. All general conditions, as stipulated in the Limited Warranty, will apply to this 18-month cost-free service policy.
2. The installation must be accessible for service, must comply with all applicable federal, state, and local regulations, and must be in accordance with AERCO's installation and maintenance manual.
3. Normal maintenance and repair will be the responsibility of the owner.
4. This policy is valid during the first installation only.

Conditions and Exceptions (Alaska, Hawaii and Canadian installations):

1. Labor cost covered by this service policy is limited to installations with normal access to the equipment, and travel distance not to exceed 150 miles from the nearest factory authorized service agency.

The 18-month Limited-Service Policy is effective as of the date of shipment.