

Extended Warranty Program

I. Terms and Conditions:

- A. The Extended Warranty Program is only available with Major Equipment Purchase. It is not available for parts orders.
- B. When purchased, an extended warranty replaces the standard warranty.
- C. Extended warranty starts from the date of shipment (not from the date of start-up, not from the date of substantial completion).
- D. Extended warranty for Heat Exchanger and Parts can be purchased anytime between placement of original order and 18 months after shipment. Terms and Conditions C shall apply even if the extended warranty is purchased after shipment.
- E. Extended warranty covers all parts described as standard components for each product. Extended warranty does not cover accessories such as communications gateway, exhaust muffler, supply gas regulator, motorized isolation valve, ACS, etc.
- F. Extended warranty does not cover the spark igniter and flame detector (consumable items), the pressure relief valve (not guaranteed to reset per manufacturer), and gaskets.
- G. Start-up must be performed by a certified SST Technician. SST Technician shall complete and submit Start-up sheets to AERCO Technical Service Group in order for the extended warranty policy to be activated.

II. Ordering Information

- A. Contact your local AERCO Sales Representative for ordering information.

III. Extended Warranty Details

A. Benchmark Boilers:

Pressure Vessel/Heat Exchanger extended warranty are available for 15-yr terms (Table 1).

Parts Extended Warranty are available for 2, 3, 4, and 5-yr terms (Table 2).

PRESSURE VESSEL/HEAT EXCHANGER: ____ YEARS FROM DATE OF SHIPMENT

The pressure vessel/heat exchanger shall carry a non-prorated limited warranty for period specified above from date of shipment against any condensate corrosion, thermal stress failure, mechanical defects or workmanship. Operation of the boiler using contaminated air will void the warranty. The pressure vessel/heat exchanger shall not be warranted from failure due to scaling, liming, corrosion, or erosion due to water or installation conditions. AERCO will repair, rebuild or exchange, at its option the heat exchanger/combustion chamber for the warranted time period.

PARTS AND COMPONENTS: ____ YEARS FROM DATE OF SHIPMENT

All other components, with the exception of the igniter and flame detector, are conditionally guaranteed against any failure for period specified above from date of shipment.

B. Innovation Water Heaters:

Pressure Vessel and Heat Exchanger/Combustion Chamber extended warranty available are for 10 and 15-yr terms (Table 3). Warranties shown on Table 3 cover both Pressure Vessel and Heat Exchanger/ Combustion Chamber.

Parts Extended Warranty are available for 2, 3, 4, and 5-yr terms (Table 4).

PRESSURE VESSEL and HEAT EXCHANGER TUBES/COMBUSTION CHAMBER: ____ YEARS FROM DATE OF SHIPMENT

The shell assembly shall carry a non-prorated limited warranty for period specified above from date of shipment against leakage due to thermal shock, water side corrosion, mechanical defects or workmanship. The heat exchanger/combustion chamber shall carry a non-prorated limited warranty for period specified above from date of shipment against any condensate corrosion, thermal stress failure, mechanical defects or workmanship. Operation of the heater using contaminated air will void the warranty. The heat exchangers combustion chamber shall not be warranted from failure due to scaling, liming, corrosion, or erosion due to water or installation conditions. AERCO will repair, rebuild or exchange, at its option the heat exchanger/combustion chamber for the warranted time period.

PARTS AND COMPONENTS: ____ YEARS FROM DATE OF SHIPMENT

All other components, with the exception of the igniter and flame detector, are conditionally guaranteed against any failure for period specified above from date of shipment.

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- C. Modulex Boilers:
 Pressure Vessel/Heat Exchanger extended warranty are available for 15-yr terms (Table 5).

PRESSURE VESSEL/HEAT EXCHANGER: ____ YEARS FROM DATE OF SHIPMENT

The pressure vessel/heat exchanger shall carry a non-prorated limited warranty for period specified above from date of shipment against any condensate corrosion, thermal stress failure, mechanical defects or workmanship. Operation of the boiler using contaminated air will void the warranty. The pressure vessel/heat exchanger shall not be warranted from failure due to scaling, liming, corrosion, or erosion due to water or installation conditions. AERCO will repair, rebuild or exchange, at its option the pressure vessel/heat exchanger for the warranted time period.

- D. Benchmark E Boilers:
 Parts Extended Warranty are available for 2, 3, 4, and 5-yr terms (Table 6).

PARTS AND COMPONENTS: ____ YEARS FROM DATE OF SHIPMENT

All other components are conditionally guaranteed against any failure for period specified above from date of shipment.

- E. SmartPlate EV Water Heaters:
 Parts Extended Warranty are available for 2, 3, 4, and 5-yr terms (Table 7).

PARTS AND COMPONENTS: ____ YEARS FROM DATE OF SHIPMENT

All other components are conditionally guaranteed against any failure for period specified above from date of shipment.

Table 1. EXTENDED WARRANTY, BMK Heat Exchanger

Model	15 Year HX Warranty PART NO.
BMK 750	24337-2-1
BMK 1000	24337-2-2
BMK/1500	24337-2-3
BMK 2000	24337-2-4
BMK 2500/3000	24337-2-5
BMK 6000	24337-2-6

Table 2. EXTENDED WARRANTY, BMK Parts

MODEL	2 Year Parts Warranty PART NO.	3 Year Parts Warranty PART NO.	4 Year Parts Warranty PART NO.	5 Year Parts Warranty PART NO.
BMK 750	24338-1-1	24338-2-1	24338-3-1	24338-4-1
BMK 1000	24338-1-2	24338-2-2	24338-3-2	24338-4-2
BMK 1500	24338-1-3	24338-2-3	24338-3-3	24338-4-3
BMK 2000	24338-1-4	24338-2-4	24338-3-4	24338-4-4
BMK 3000	24338-1-5	24338-2-5	24338-3-5	24338-4-5
BMK 6000	24338-1-6	24338-2-6	24338-3-6	24338-4-6

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Table 3. EXTENDED WARRANTY, Innovation Pressure Vessel/Heat Exchanger

MODEL	10 Year Pressure Vessel/ Heat Exch. Warranty PART NO.	15 Year Pressure Vessel/ Heat Exch. Warranty PART NO.
INN600	24339-1-1	24339-2-1
INN800	24339-1-2	24339-2-2
INN1060	24339-1-3	24339-2-3
INN1350	24339-1-4	24339-2-4
INN1600/2000	24339-1-5	24339-2-5

Table 4. EXTENDED WARRANTY, Innovation Parts

MODEL	2 Year Parts Warranty PART NO.	3 Year Parts Warranty PART NO.	4 Year Parts Warranty PART NO.	5 Year Parts Warranty PART NO.
INN600	24340-1-1	24340-2-1	24340-3-1	24340-4-1
INN800	24340-1-2	24340-2-2	24340-3-2	24340-4-2
INN1060	24340-1-3	24340-2-3	24340-3-3	24340-4-3
INN1350	24340-1-4	24340-2-4	24340-3-4	24340-4-4
INN1600/2000	24340-1-5	24340-2-5	24340-3-5	24340-4-5

Table 5. EXTENDED WARRANTY, MLX Heat Exchanger

Model	15 Year HX Warranty PART NO.
MLX EXT 450/481	24341-2-2
MLX EXT 600/641	24341-2-3
MLX EXT 800/802	24341-2-4
MLX EXT 1100/1123	24341-2-6
MLX EXT 1500/1530	24341-2-7
MLX EXT 2295/2300	24341-2-9
MLX EXT 2600/2677	24341-2-10
MLX EXT 3000/3060	24341-2-11

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Table 6. EXTENDED WARRANTY, BMK E Parts

MODEL	2 Year Parts Warranty PART NO.	3 Year Parts Warranty PART NO.	4 Year Parts Warranty PART NO.	5 Year Parts Warranty PART NO.
BMK E 216	27127-216-2	27127-216-3	27127-216-4	27127-216-5
BMK E 360	27127-360-2	27127-360-3	27127-360-4	27127-360-5
BMK E 432	27127-432-2	27127-432-3	27127-432-4	27127-432-5
BMK E 576	27127-576-2	27127-576-3	27127-576-4	27127-576-5
BMK E 684	27127-684-2	27127-684-3	27127-684-4	27127-684-5

Table 7. EXTENDED WARRANTY, SPEV Parts

MODEL	2 Year Parts Warranty PART NO.	3 Year Parts Warranty PART NO.	4 Year Parts Warranty PART NO.	5 Year Parts Warranty PART NO.
SPEV30-140	27126-2	27126-3	27126-4	27126-5
SPEV140HF & 200HF	27126-HF-2	27126-HF-3	27126-HF-4	27126-HF-5