



Limited Warranty

AM Series

Gas Fired Hydronic Boilers and Water Heaters

BOILER PRESSURE VESSEL/HEAT EXCHANGER: 7 YEARS NON-PRORATED

The pressure vessel/heat exchanger shall carry a (7) seven year non-prorated warranty from shipment against any failure due to condensate corrosion, thermal stress, mechanical defects or workmanship. Operation of the boiler using contaminated air will void the warranty. The pressure vessel/heat exchanger shall not be warranted from failure due to scaling, liming, corrosion, or erosion due to water or installation conditions. **AERCO** will repair, rebuild or exchange, at its option the heat exchanger/combustion chamber within this warranted time period.

WATER HEATER PRESSURE VESSEL/HEAT EXCHANGER: 7 YEARS PRORATED

The pressure vessel/heat exchanger shall carry a (7) seven year prorated warranty from shipment against any failure due to condensate corrosion, thermal stress, mechanical defects or workmanship. Years 1-5 will be non-prorated, year 6 **AERCO** will cover 75% of the vessel/heat exchanger cost, and year 7 **AERCO** will cover at 50% the vessel/heat exchanger cost. Operation of the boiler using contaminated air will void the warranty. The pressure vessel/heat exchanger shall not be warranted from failure due to scaling, liming, corrosion, or erosion due to water or installation conditions. **AERCO** will repair, rebuild or exchange, at its option the heat exchanger/combustion chamber within this warranted time period.

OTHER COMPONENTS: 18 MONTHS FROM SHIPMENT

All other components, with the exception of the ignitor and flame detector, are conditionally guaranteed against any failure for 18 months from shipment.

AERCO shall accept no responsibility if such item has been improperly installed, operated, or maintained or if the buyer has permitted any unauthorized modification, adjustment, and/or repairs to the item.

The warranty set forth herein is in lieu of and not in addition to any other express or implied warranties in any documents, or under any law. No salesman or other representative of **AERCO** has any authority to expand warranties beyond the face of this warranty and purchaser shall not rely on any oral statement except as stated in this warranty. **AERCO MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE OR ANY OTHER EXPRESS OR IMPLIED WARRANTIES.** **AERCO** disclaims all responsibility for any special, incidental or consequential damages. Any claim relating to the product must be filed with **AERCO** not later than 14 days after the event-giving rise to such claim. Any claims relating to this product shall be limited to the sale price of the product at the time of sale. The sale of the product is specifically conditioned upon acceptance of these terms.

CONDITIONS OF WARRANTY

Under no circumstances will **AERCO** pay for, or be responsible for, overtime pay (nights, weekends, or holidays) for the owner's convenience or desires. Labor cost covered by this warranty is limited to installations with normal access to the equipment. All additional cost resulting from uncommonly restrictive ingress or egress requiring intricate rigging and/or unusual building or machinery alterations will be the owner's responsibility.

Should an **AERCO** gas-fired Hydronic boiler fail for any of the above reasons within the specified time period from the date of original shipment(s), **AERCO** shall, at its option, modify, repair or exchange the defective item. **AERCO** shall have the option of having the item returned, FOB its factory, or to make field replacements at the point of installation. **AERCO** shall be entitled to inspect the product prior to repair or



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replacement. In no event shall AERCO be held liable for replacement labor charges (except as provided under the First Year Limited Service Policy below) or for freight or handling charges.

AERCO shall accept no responsibility if such item has been improperly installed, operated, or maintained or if the buyer has permitted any unauthorized modification, adjustment, and/or repairs to the item. The use of replacement parts not manufactured or sold by AERCO will void any warranty, express or limited.

In order to process a warranty claim a formal purchase order number is required prior to shipment of any warranty item. In addition, the returned item must include a Returned Goods Authorization (RGA) label, attached to the shipping carton, which identifies the item's return address, register number and factory authorized RGA number.

Warranty coverage for all components and equipment mentioned in this warranty are not valid unless the boiler is started up by a factory AERCO Trained Technician or and AERCO Master Technician and an AERCO start-up sheet is completed.

This warranty coverage is only applicable within the United States and Canada. All other geographical areas carry a limited warranty of 18 months from date of shipment or 12 months from startup, whichever comes first.

FIRST-YEAR LIMITED SERVICE POLICY

Applicable to United States and Canadian installations only

For one year from the start of this service policy, AERCO will, if the heat exchanger or a component part fails due to a defect in material or workmanship, replace or repair the defective component and return the product to operating condition.

Conditions and Exceptions (all installations):

1. All general conditions, as stipulated in the Limited Warranty, will apply to this one-year cost-free service policy.
2. The installation must be accessible for service, must comply with all applicable federal, state, and local regulations, and must be in accordance with AERCO's installation and maintenance manual.
3. Normal maintenance and repair will be the responsibility of the owner.
4. This policy is valid during the first installation only.

Conditions and Exceptions (Alaska, Hawaii and Canadian installations):

1. Labor cost covered by this service policy is limited to installations with normal access to the equipment, and travel distance not to exceed 150 miles from the nearest factory authorized service agency.

The First Year Limited Service Policy is effective as of the date of shipment.